



Member Services
www.empirxhealth.com
1-877-241-7123
TDD: 1-888-907-0020

<Member Name>
<Member Address>
<Member Address>
<Member City, State, Zip>

Welcome to EmpiRx Health!

Dear <Member Name>:

EmpiRx Health will be administering the prescription benefit for OU Health Plan beginning July 1st, 2021.

Enclosed is your enrollment packet which contains the following:

- Plan brochure
- Mail order materials
- Additional important information regarding your prescription benefit program

Please present your new INDECS ID Card to your participating pharmacy on or after July 1st, as it contains all the information your pharmacist will need to process a claim. Your old identification card should then be destroyed.

If you have any questions or need additional information, please contact your benefits office, call EmpiRx Health Member Services toll-free at: 1-877-241-7123 (TDD only: 1-888-907-0020), or visit us online at www.empirxhealth.com.

We look forward to taking care of your prescription benefit needs.

Thank you,

EmpiRx Health